Accessing Your Juniper eBooks – eVantage Best Practices

Basic Information			
Step	**Action**	**Location**	**Notes**
1.	Play the Training Video	Training video	Duration 8.21 minutes
2.	Log In to eVantage	https://evantage.gilmoreglobal.com/ Look for a notification via email with details on how to log in.	You can view your eBook directly from the website. If you prefer to use an app, see steps 4 and 5.
3.	If you do not have an account	Use the "Create an account" link below the Sign In soft-button. If you forgot your VitalSource credentials visit the Password Retrieval Page.	
4.	Downloading the App for Windows or Android devices	From the upper-right corner, you can find the link to download the App. 	The app works on PC, Google Bookshelf for Android, Kindle Fire.
5.	Downing the App on IOS Devices	For Macbook, go to https://support.vitalsource.com/hc/en-us/articles/360014107913 For iPad or iPhone users, you must go to the Apple App Store to find the App. Search for Bookshelf from VitalSource Technologies, Inc.	App is free.
6.	Direct Download Link	Direct Download Use this if you are having troubles downloading from the default environment	Some devices might not allow access to Windows Store. Use this link instead.
7.	Redeeming Codes	You will see a link to redeem your book. The code is sent to you via email.	
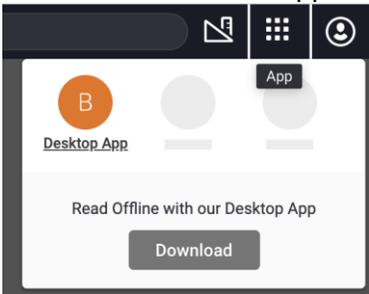
Finding Help		
8.	Help	eVantagage Help Center. Email: JuniperTeam@gilmore.ca Phone: +1 (844) 771-3826 (toll free) or +1 (613) 271-3829

eBook Advantages and Features	
Basic Navigation	Table of contents, right, or left buttons, and scroll bar
Zoom Options	Ctrl + mouse wheel and trackpad / mobile device gestures supported
Search Options	Search within a book, or search across books from the Home Bar outside of the book
Bookmarks	You can bookmark pages to easily return to that place in the book
Highlights	Can click to choose highlight color
Notes	You can take notes and use the notes to navigate back to the section you highlighted
Sharing Notes	You can share notes or follow notes from others (subscribe)
Exporting Notes (online)	Can be exported to OneNote
Viewing	Available Online or Offline
Printing	50% of pages of course **Unlimited** printing for lab guides